

April 28, 2010

Rail Freight Service Review Secretariat
Transport Canada
Suite 808, 180 Rue Elgin Street
Ottawa, ON K1A 0N5

Attention: Walter Paszkowski

Dear Walter:

Provident Midstream and its marketing and distribution affiliate company Kinetic Resources, offer a full spectrum of production, fractionation, storage, terminalling and transportation services of natural gas liquids throughout North America. Provident is an active member of various industry associations and supportive of their efforts to influence positive change and improvements to the overall freight services offered by Canada's rail providers.

Rail terminalling and transportation are an essential part of our overall supply chain. Natural gas liquids delivery costs have increased over the past five years and rail services have been reduced. Our customers have demonstrated the importance of achieving economical and reliable energy supplies by seeking alternative options.

It is essential to the success of our business to develop and maintain an economical and efficient delivery and terminalling program. This program must involve shippers, carriers and facility operators, working together. To that end, we believe good communication is essential.

At the current time Provident's CN marketing representatives have expressed their desire to achieve this higher level of success in the delivery program. We've had recent discussions with various levels of CN's Senior Management and we are hopeful that the commitment, currently expressed within the CN management team, will bring about the kind of positive change and a renewed sense of satisfaction for shippers overall.

Provident's CN marketing representatives have demonstrated their ability to be creative in helping Provident increase its natural gas liquids and condensate terminalling businesses. Provident is very appreciative of CN's efforts to work with us on our terminalling businesses. CN has played a fundamental role in supporting our mutual growth initiatives in this area.

Sincerely



Andrew Gruszecki

Co-President, Provident Midstream