

Transport Canada Civil Aviation

Level of Service

Transactions Completed Between: 01/04/2009 TO 31/03/2010

For Branch: PA

Regulatory Fee: Yes

| Sub Activity | Total | 1-15 Working days | | 16-30 Working days | | 31-60 Working days | | 61-90 Working days | | 91-180 Working days | | +180 Working days | | Average days |
|---|-------|-------------------|------|--------------------|------|--------------------|------|--------------------|----|---------------------|----|-------------------|----|--------------|
| | | | | | | | | | | | | | | |
| 2.9 - REPLACEMENT OF MUTILATED LOST OR DESTROYED DOCUMENT / REMPLACEMENT DE DOCUMENTS ABIMÉS, PERDUS OU DÉTRUITS | 7 | 4 | 57% | 2 | 29% | 1 | 14% | 0 | 0% | 0 | 0% | 0 | 0% | 13 |
| 5.1 - EXEMPTION REQUEST / DEMANDE D'EXEMPTION | 1 | 0 | 0% | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 20 |
| 7.1 - AMENDMENT OF A C OF R / MODIF. DU CERTIFICAT D'IMMATRICULATION | 16 | 9 | 56% | 5 | 31% | 1 | 6% | 0 | 0% | 1 | 6% | 0 | 0% | 20 |
| 7.2 - AUTHORIZATION TO LEASE AN AIRCRAFT - CDN FROM FOREIGN / AUTORISATION DE LOUER UN AÉRONEF - CDN DE L'ÉTRANGER | 1 | 0 | 0% | 0 | 0% | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 31 |
| 7.6 - ISSUE CONTINUING C OF R / DÉLIVR. CERT. D'IMMATRICULATION EN COURS | 992 | 554 | 56% | 228 | 23% | 146 | 15% | 37 | 4% | 26 | 3% | 1 | 0% | 21 |
| 7.7 - ISSUE OR RESERVE A SPECIAL AIRCRAFT MARK / DÉLIVR. OU RÉSERV. UNE MARQUE AÉRON. SPÉCIALE | 157 | 120 | 76% | 10 | 6% | 25 | 16% | 2 | 1% | 0 | 0% | 0 | 0% | 12 |
| 7.8 - ISSUE PROVISIONAL / TEMPORARY C OF R / DÉLIVR. CERT. D'IMMATR. PROVISOIRE / TEMPORAIRE | 9 | 3 | 33% | 3 | 33% | 3 | 33% | 0 | 0% | 0 | 0% | 0 | 0% | 20 |
| 7.9 - RESERVE AN AIRCRAFT MARK / RÉSERVER UNE MARQUE AÉRONAUTIQUE | 26 | 15 | 58% | 7 | 27% | 4 | 15% | 0 | 0% | 0 | 0% | 0 | 0% | 17 |
| 8.4 - AMENDMENT TO MAINTENANCE SCHEDULE, TASKS OR INTERVALS / MODIF. AU CALENDRIER DE MAINT., TÂCHES ET INTERVALLES | 1 | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 1 |

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| | | | | | | | | | | | | | | |
| 9.1 - AMENDMENT TO FLIGHT AUTHORITY OPERATING CONDITIONS / MODIF. DES COND. D'EXPL. DE L'AUTORITÉ DE VOL | 4 | 2 | 50% | 1 | 25% | 0 | 0% | 1 | 25% | 0 | 0% | 0 | 0% | 21 |
| 9.10 - APPLICATION FOR FLIGHT PERMIT - SPECIFIC PURPOSE / DEMANDE DE PERMIS DE VOL - RAISON PRÉCISE | 5 | 5 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | 3 |
| 9.11 - APPLICATION FOR SPECIAL C OF A / DEMANDE D'UN CERT. DE NAVIGABILITÉ | 1 | 0 | 0% | 0 | 0% | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 58 |
| 12.3 - AIRLINE TRANSPORT PILOT LICENCE / LICENCE DE PILOTE DE LIGNE | 14 | 2 | 14% | 6 | 43% | 5 | 36% | 1 | 7% | 0 | 0% | 0 | 0% | 31 |
| 12.12 - FOREIGN LICENCE VALIDATION / VALIDATION D'UNE LICENCE ÉTRANGÈRE | 14 | 11 | 79% | 2 | 14% | 1 | 7% | 0 | 0% | 0 | 0% | 0 | 0% | 12 |
| 12.16 - US TO CANADIAN LIC CONVERSION / CONVERSION DE LICENCES AMÉRICAINES À CANADIENNES | 67 | 20 | 30% | 23 | 34% | 13 | 19% | 7 | 10% | 4 | 6% | 0 | 0% | 35 |